

04-04-01

T0/20/01  
U.S. PTO

**UTILITY  
PATENT APPLICATION  
TRANSMITTAL**

(Only for nonprovisional applications under 37 CFR § 1.53(b))

Attorney Docket No.

500745.01

April 2, 2001

First Inventor or Application Identifier

Simon Jacobs

Title

**METHODS AND SYSTEMS FOR SCHEDULING  
COMPLEX WORK ORDERS FOR A WORKFORCE OF  
MOBILE SERVICE TECHNICIANS**

Express Mail Label No.

EL 647552229 US

1C 971824819  
P10  
S19  
04/02/01**APPLICATION ELEMENTS**

See MPEP chapter 600 concerning utility patent application contents.

1.  Fee Transmittal Sheet (+ copy)  
(Submit an original and a duplicate for fee processing)2.  Applicant(s) Claim(s) Small Entity Status3.  Specification [Total Pages]  
(preferred arrangement set forth below)

49

- Descriptive Title of the Invention
- Cross References to Related Applications
- Statement Regarding Fed sponsored R & D
- Reference to Microfiche Appendix
- Background of the Invention
- Brief Summary of the Invention
- Brief Description of the Drawings (if filed)
- Detailed Description
- Claim(s)
- Abstract of the Disclosure

4.  Drawing(s) (35 USC 113) [Total Sheets]

11

5.  Oath or Declaration [Total Pages]

2

a.  Newly executed (original or copy)b.  Copy from a prior application (37 CFR 1.63(d))  
(for continuation/divisional with Box 18 completed)

- i.  **DELETION OF INVENTOR(S)**
- Signed statement attached deleting inventor(s) named in the prior application, see 37 CFR 1.63(d)(2) and 1.33(b)

6.  Application Data Sheet (37 C.F.R. 1.76)7.  Claims the benefit of Provisional Application Nos. 60/193,834, 60/193,917, 60/193,832, 60/193,705 and 60/193,833**ADDRESS TO:**Box Patent Application  
Commissioner of Patents  
Washington, D.C. 20231

7.  CD-ROM or CD-R in duplicate, large table or Computer Program (Appendix)
8.  Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary)
- a.  Computer-Readable Form (CRF)
  - b.  Specification Sequence Listing on:
    - i.  CD-ROM or CD-R (2 copies); or
    - ii.  paper
  - c.  Statement verifying identity of above copies

**ACCOMPANYING APPLICATION PARTS**

9.  Certification Under 35 U.S.C. 122(b)(2)(B)(i)
10.  Assignment Papers (cover sheet & document(s)) ✓
11.  37 CFR 3.73(b) Statement (when there is an assignee)  Power of Attorney
12.  English Translation Document (if applicable)
13.  Preliminary Amendment Total Pages \_\_\_\_\_
14.  Return Receipt Postcard
15.  Information Disclosure Statement (IDS)/PTO-1449  Copies of IDS Citations
16.  Certified Copy of Priority Document(s) (if foreign priority is claimed)
17.  Other: Certificate of Express Mail  
Check  
General Authorization

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Simon Jacobs

Attorney Docket No.: 500745.01

Filed : April 2, 2001

Title : METHODS AND SYSTEMS FOR SCHEDULING COMPLEX WORK  
ORDERS FOR A WORKFORCE OF MOBILE SERVICE TECHNICIANS

**CERTIFICATE OF MAILING BY "EXPRESS MAIL"**

Box Patent Application  
Commissioner of Patents  
Washington, D.C. 20231

Sir:

I hereby certify that the enclosures listed below are being deposited with the United States Postal Service "EXPRESS MAIL Post Office to Addressee" service under 37 C.F.R. § 1.10, Mailing Label Certificate No. EL647552229US, on April 2, 2001, addressed to Box Patent Application, Commissioner of Patents, Washington, DC 20231.

Respectfully submitted,

DORSEY & WHITNEY LLP

  
for West Courier

MWR:sj

Enclosures:

- Postcard
- Check
- Form PTO/SB/05
- Application Data Sheet
- Fee Transmittal Sheet (+ copy)
- General Authorization
- Specification, Claims, Abstract (49 pages)
- 11 Sheets of Drawings (Figures 1-10)
- Declaration
- Election and Power of Attorney
- Form PTO-1595
- Assignment

